Explore Marsa Alam!

JAZ Neo Reef Marsa
Hotel Info – English

JAZ NEO
REEF MARSA

www.jazhotels.com | 19380

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REEF MARSA

Dear Guest,

Let us welcome and thank you for having chosen JAZ Neo Reef Marsa to spend your Holiday. Staying at JAZ Neo Reef Marsa means staying in your beach second home. Being tuned in to all your rhythm and beats is all we care about. Along with the beautiful baby blue waters, the tasty dining playlists and all the different songs we love to play for you, you will also find your All-Inclusive perks and pamperings. It is a real pleasure to have you among us and to get the chance to be of service to you and to make your stay a wonderful experience.

Hereunder is a description of these services:

Food & Beverage:

Sea Breeze (Main Restaurant):

- Breakfast from 07:00 till 10:00
- Lunch from 12:30 till 14:30
- Dinner from 18:30 till 21:30

Food Allergy: Available at your request, please refer to the restaurant manager for assistance.

Barracuda bar (Lobby Bar):

- All local alcoholic, non-alcoholic drinks & cocktails are served from 10.00 to 24.00.

Splash bar (Pool Bar):

- All local alcoholic & non-alcoholic drinks are served from 10:00 till sunset.
- Late breakfast from 10:30 till 11:30
- Ice Cream from 14:00 till 16:00
- Tea & English cake from 16:00 till 17:00

Sand bar (Beach snack Bar):

- All local alcoholic & non-alcoholic drinks are served from 10:00 till sunset.
- Snacks from 12:30 till 16:30

Chill out bar (Beach bar):

- All local alcoholic & non-alcoholic drinks are served from 10:00 till sunset.
- All drinks are served in glasses; Plastic glasses are used at the pool & beach Area, bottled drinks are not included.

Mini bar:

- There is QR code of items and prices in the room, to order you can call the reception.

Swimming Pools & Beach:

- Three outdoor pools one of which are heated during wintertime & one kids pool.
- Private Beach
- Free sun beds, umbrellas, and towels
- Reservation of sun beds is not allowed.

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Health club & Spa:

- GYM is available free of charge.
- Spa and Massage facilities are against charge*

(Please contact health club hostess for reservation) Children under 16 years aren't allowed to use the health club.

Entertainment, sports & activities:

- JAZ Neo Reef Marsa Play "Mini Club" for kids between 4 and 11.99 years please contact the animation team.
- Mini Disco
- Live band
- Dance shows
- Water polo
- Table tennis
- Aerobic & water Gym
- Darts & Boccia
- Billiard

Beach Entrance: To keep the coral reef wonderful for you & your family, please use the Jetty.

Doctor: Available upon request with extra charge

Internet: Free limited speed Wi-Fi

Beach towels: It will be changed between 18:00 – 19:00 from the room.

Bath towels: Kindly leave used bath towels on the room floor for changing during daily cleaning.

Bed linen change: If you wish to have your linens changed, please place the card on your bed.

Shared service with Jaz Grand Marsa

- Beauty Salon*
- Tennis court: Contact reception to book (extra charge on evening)
- Pharmacy*
- Meeting and banquet facilities*

Services marked with (*) are with extra charge.

Check-in time 2:00 p.m., check-out time 12:00 p.m. Late check-out will incur a surcharge based on availability.

Kindly be informed that the landscape is irrigated by reused treated water.

Please help us to protect the environmental and do not stand or step on the coral reefs.

We kindly ask you to adhere the evening dress code of the restaurant: not to wear swimwear and sport shorts, gentlemen are kindly asked not to wear sleeveless shirts and slippers.

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Kindly be informed that you can use aqua park "Coraya" against extra charge. *

You can also use the beaches and sunbeds of Coraya Bay, subject to hotel availability, except Steigenberger Coraya and Alaya.

A lost room key costs 10 euros, a lost electricity card costs 10 euros

For any assistance, please don't hesitate to contact reception or call number - 0.

JAZ Neo Reef Marsa Team wishes you a pleasant stay.

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