SULTAN GARDENS

ULTRA ALL INCLUSIVE

Meals

Early breakfast	Linah Restaurant	05:00-07:00
Breakfast	Linah Restaurant	07:00-10:00
Late Breakfast	Al Shalal bar	10:30-12:00
	Beach bar	
Lunch	Linah Restaurant	12:30-15:00
	Fleur De Lis	
Dinner	Linah Restaurant	18:30-21:30
Late dinner	Italian restaurant Casa Mia	22:30-02:00

Snacks

Happy moments Deserts corner	Tea Lounge	10:00-00:00
Fast food	Beach bar	13:00-17:00
Fast food	Al Shalal bar	13:00-18:00
Pizza	Rehana Pizzeria	13:00-18:00
Crepe\Donuts	Captain Crepe	15:00-17:00

Ice cream

Al Shalal Bar	Pool #3	10:30-17:00
Beach Bar	Beach	10:30-17:00
Linah Restaurant	Main Restaurant	18:30-21:30

Dietary requirements

In case of any food allergy or special dietary requirements, kindly contact Guest Relations/Front Desk

A La Carte Restaurants

Guests are entitled to dine in the a la carte all inclusive restaurant twice during their stay (minimum length of stay 7 nights, seats are limited).

House of Spice Indian Restaurant	Booking is required by below QR code	18:30-21:30
Casa Mia Italian Restaurant		18:30-21:30
Fleur De Lis Cajun Restaurant		18:30-21:30

Bars

Hotel's bars and restaurants serve Premium local alcoholic drinks.
Fresh juice(several kinds) is served in the main restaurant during breakfast.

Al Dar	Lobby	24h
Tea Lounge	Lobby	10:00-00:00
Beach Bar	Beach	09:00-Sunset
Tiran Bar	Quite Beach	09:00-Sunset
North 38 pool	Adults pool	09:00-Sunset
Rock Pool Bar	Kids pool	09:00-Sunset
Al Shalal Bar	Pool #3	09:00-18:00
Sultana Bar	Pool #1	09:00-23:00
Oasis Bar	SPA	20:00-00:00

Room service

Room service available with extra charge 24h(call #1310 for menu and order)

Dress code

Swimwear not permitted during breakfast and lunch.
During Dinner time - Smart Casual Dress code (men: shirts with half or long sleeves, trousers/shorts covering knees & closed footwear.

Breakfast box

Breakfast box requests must be done one day in advance before 20:00. After 20:00 order is charged with 7 USD per box.

Events arrangements

Contact Guest Relations in hotel lobby to arrange your event(birthday, honeymoon, anniversary, proposal, etc.)

Taf-Taf

For Taf-Taf request, call reception by dialing "0" or "26"

Visitors

Visitors are welcome from 08:00 am till midnight with a valid ID
or passport. Visits are allowed at the Lobby or Lobby terrace only. Drinks and meals for outside guests are with extra charge.

Mobility requirements

Contact Guest Relations for assistance (wheelchair upon availability).

Reception

Check In– 15:00 ; Check out– 12:00

The room key card serves as a switch for the electricity. Insert your key into the power box next to the door upon entering the room, and remove it when you leave to conserve energy. Ensure personal belongings are not left unattended. Store valuable items in the safe box. Please hand over the room keys and towels cards to the reception before 12:00. Late check out at extra charge; please contact reception desk for more details (upon availability)

Swimming pools

Pool #1	Sultana pool(heated)	08:00-Sunset
Pools #2&#3	Al Shalal pool(easy access)	08:00-Sunset
Pool #4	Rock pool(kids pool, heated)	08:00-Sunset
Pool #5	North 38(Adults only 14+, with jacuzzi, heated)	08:00-Sunset

Beach

Water access is available on both the right and left sides of the beach via jetties. The quiet zone is located on the left side of the beach. Beach and pool towels can be obtained at the towel centers in exchange for a towel card. In case of a lost towel or towel card, a fee of 15 USD will be charged at reception.

Private Beach and pool cabanas

For reservation(with extra charge) contact Beach Bar/Pool Bar

Sports and Entertainment

Water slide (Pool #4): Fun for those 14-years-old and younger. 10:00-12:00 and 14:30-16:00.
Magic carpet Club: 10:00-20:00
Mini Golf 10:00 till 21:00 (equipment from Sultana pool bar)
Table Tennis (equipment with animation/on the bar)
Billiard(Lord's Inn bar, second floor of reception, extra charge)
Gym (16+,sports shoes & shirts must be worn, 07:00-21:00)
SPA(extra charge)
Instrumental music: Lobby terrace– 19:30-20:30;
Mini disco: Lobby terrace - 20:30-21:00
Evening show: Sultana pool — 21:00-21:30
Live music: Lobby terrace– 21:30-22:30
Golden Lounge Disco 23:00-01:00

Loyalty club

We offer our repeat guests special privileges, please contact guest relations for details

Sultan Gardens
RESORT

Sultan Class

Personalized VIP check in and Priority Room Allocation

Sultan All Inclusive wristbands to help us serve you better

Complimentary Early check in as early as 09:00 instead of 14:00

(pending to the hotel availability)

In room dining for breakfast served daily

Complimentary VIP Room amenities

Complimentary daily replenishment of in room mini fridge

Unlimited Dining at Casa Mia Italian Restaurant

Unlimited Dining at House of Spice Indian Restaurant

Unlimited Dining at Fleur De Lis Cajun Restaurant

Unlimited Popcorn and Cotton Candy

Unlimited Laundry Service

Unlimited Billiard

Save 50% on Room Service Food orders

Nightly Housekeeping Turndown Service

Complimentary Late Check out at 18:00 instead of 12:00

(pending to the hotel availability)

We care and it shows

Sultan Gardens

RESORT