ALL INCLUSIVE FORMULA

ACTIVITIES

Fitness Center
Daily from 09:00 to 19:00
Guests must be 16 years and above to use the gym room and for your personal safety sports shoes and T shirts must be worn inside the gym room.

Kid's Club (for children from 4 -10 years)
Daily from 10:00 to 12:30 and From 15:00 till 16:30

The following activities are also available to guests free of charge, one hour, from 9:00 to 18:00

- Olympic Football Court
- Training Court
- Multiple Courts
- Paddle Courts
- Tennis Courts
- Beach Volleyball Court
- Running Track
- Boccia Courts
- **Billiard Extra charge** (Please reserve with reception).

Facilities In Your Room

- ·A bottle of mineral water is free of charge every day, Satellite TV, Hair dryer, Free safe box, Kettle, Iron and ironing board upon guest request
- Internet Service (Free WiFi is available everywhere)

NB:
Guest Services Numbers
Reception**: 704 / 0**
Guest relation**: 707 / WhatsApp: +201066882548**
Room service: **750**

- Please do not leave the room key near the mobile phone on that issue the key will stop.
- It is not allowed to using the drone cameras in Egypt.
- Please save the corals.

IMPORTANT TO KNOW

Check-Out Time

- Check-out time is 12:00. For late check-out please contact Reception for advice on the extra charge.

Laundry (extra charge)

- Dry Cleaning, and Valet Services
- Laundry bags and price lists are located on the Armoire shelves; if your laundry is received by 09:00, it will be returned to you on the same day at 18:00

SPA & GYM & Beauty Salon

- Sauna / Steam / Hammam / Jacuzzi (all Spa and beauty salon services) are charged extra.
- GYM is free of charge (available for guests 16 years and older)

NB:
Kindly note that the SPA is an Adults only zone.

WiFi

- WiFi is free of charge. Please log in your room number, family name and email address

Safe Box

- We recommend placing all your valuables inside your room safe, usage instructions are displayed on the safe box door

  To lock: in put 3–6 digits' code of your choice. Press"#"
  To Open: input your per – selected code. Press "#"

Doctor

- The clinic is open 24 hours, 7 days a week.
- Doctors' consultation at the clinic is available 24 hours. Should you require any medical assistance, please contact Guest Relations (Extra Charge)

Concierge

- The concierge can help you carry any luggage you may require(704)

Towel Cards

- In case of loss, damage, or no return to the reception upon checkout, 10 Euro will be Charged to your bill.

NB:

- There is a marketing for some services such as excursions and massage treatment at the beach , If not needed , you can hang a DND flag which is available at the towel center.

PICKALBATROS
VILLAGGIO RESORT
PORTOFINO - MARSA ALAM

Dress Code

- The dress code around the hotel's public areas and restaurants are smart casual.
- Gentlemen are kindly requested to wear long trousers.
- Singlets, pool attire, and slippers are not permitted in the restaurant during dinner time.

- **All Swimming Pools are available from 07:30 till 17:00**
- **Beach available from 07:30 till 17:00**
- **Aqua Park Daily from 10:00 to 12:30 and from 14:30 to 17:00**
- **VR Games – VR Lounge from 19:00 to 22:00 (free of charge)**

NB:

All the above information is subject to prior confirmation

CONTACT

TELEPHONE:
+ 20653390052/3/4

EMAIL:
SALES@PICKALBATROS.COM

BEVERAGES

All Kind Of Drinks

- **Lobby Bar**
  All day long
  The bar is non-smoking area - except the terrace of the bar.
- **Terrace Bar**
  from 10:00 to 00:00
- **Columbus Bar**
  from 12:00 to 21:00
- **Red Sky Bar & Oriental café**
  from 18:00 to 00:00
- **Beach Bars**
  from 10:00 to 17:00
- **Beach bar (in front of Beach Club)**
  from 10:00 till 23:00
- **Pool Bars**
  from 10:00 to 17:00
- **Beach Club Bar**
  from 13:00 to 17:00 & from 19:00 to 23:00
- **Red Sky Bar**
  18:00 to 00:00
  Disco from 22:00 till 00:00 (adults only 16+)
- **Farsha Bar**
  from 17:00 to 23:00
  Shisha Corner (extra charge)
  from 17:00 to 23:00
- **Tablia Restaurant& Bar**
  from 17:00 till 23:00

ICE CREAM

- **Beach Club Bar**
  from 11:00 to 17:00
- **Columbus bar**
  from 12:00 to 21:00
- **Smoothie Bar**
  from 12:00 till 17:00
  (Serving Ice Cream and milk shake).

NB:

- Drinks are served 24 Hours at Lobby bar
- Alcoholic drinks after 00:00 am till 10:00 am (Extra charge)

MEALS

EARLY BREAKFAST

- Soprano Restaurant from 05:00 to 07:00

BREAKFAST

- Soprano Restaurant from 07:00 to 10:00
- Beach Club restaurant from 7:00 to 10:00
- L'Asiatique Restaurant from 07:00 to 10:00
- Tablia restaurant from 08:00 till 10:00 **(A la carte restaurant)**

Late Breakfast

- Beach club Restaurant from 10:00 to 11:00
- L'Asiatique Restaurant from 10:00 to 11:00

Tea Time

- The Bakery (lobby Villaggio) from 10:00 to 19:00
- Lobby Bar (Vita) from 15:00 to 19:00

Lunch

- Soprano Restaurant from 12:30 to 14:30
- Mediterranean Restaurant from 12:30 to 14:30
- Beach Club Snack from 13:00 to 16:30
- Aqua Park Snack from 12:30 to 17:00
- Snack Restaurant (Jetty) from 12:30 to 17:00

DINNER

- Soprano Restaurant from 18:30 to 21:30
- El Khan Restaurant from 18:30 to 21:30
- Alfredo Restaurant from 18:30 to 21:30
- Mediterranean Restaurant from 18:30 to 21:30
- L'Asiatique Restaurant from 18:30 to 21:30
- Shell Fish A'la carte Restaurant from 18:30 to 21:30 (1 time per stay, prior reservation)

LATE DINNER

- Mediterranean Restaurant from 22:00 to 00:00
- Soprano Restaurant from 22:00 to 00:00

NB:

- For Breakfast box reservation one day in advance before 20:00 with Reception
- Meal times and locations Can be subject to change due to weather conditions or unforeseen circumstances.
- If you have any special requests or requirements regarding food for example Allergies or Diets, please don't hesitate to contact the Guest Relation Team. You are most welcome.