AMPHORAS
AQUA

Welcome to Amphoras Aqua Adults Only Sharm El Sheikh. We wish you a pleasant and enjoyable stay!
Please, read the information about the hotel service provided and included in the "All-inclusive concept" Package.

Food

Breakfast
07:00 – 10:00 Buffet **Main Restaurant**
Late Breakfast
10:00 – 11:00 **Alexandrina Restaurant**
Lunch
12:30 – 14:30 Buffet **Main Restaurant**

Ice Cream
15:00 - 16:00 **Alexandrina Restaurant**

Crepe & Cakes
16:00 – 17:00 **Alexandrina Restaurant**
Pizza
12:30 – 15:00 Pizza Corner **Mare Rosso Beach Bar Blu**
12:30 – 15:00 Pizza Corner **Alexandrina Restaurant**
Dinner
18:30 – 21:30 Buffet **Main Restaurant**

01:00 – 5:00 Snacks **Main Restaurant**

A la Carte restaurant (seafood menu) working 7 days per week
Restaurant reservation no later than one day before the date of visit- with food & Beverage department, Beverage - included, Dress code required.

18:30 –21:30 Set menu Alexandrina

All-Inclusive meals plan
"All inclusive plan" Package meals start with the lunch on the day of arrival and ends with the breakfast on the departure day.

Meal Box / Late Dinner
In case of forced and/or planned meals skipping (early departure, Late check in, excursion trip To order a Breakfast Box / lunch box , please contact reception one day in advance before 20:00 Pm

Beverage

Relax Pool Bar	**10:00-21:00**
Nefertiti Pool Bar	**10:00-00:00**
Lobby Bar	**10:00 – 00:00**
Mare Rosso Beach Bar	**10:00-** sunset

All included Beverage:

The following beverages are included and served in outlets only during their individual opening hours:
Mineral water, soft drinks (Cola, Sprite, Fanta, Soda, Tonic) juices served from dispensers, local beer, local alcoholics.
American Coffee & Tea are available in selected bars & Park restaurant during meals.
Local wine is served only during lunch and dinner.
All your beverages will be served only by portions in glasses/cups.

Extra charge beverages
Fresh Juices.
Selection of coffee (Turkish, Lavazza Espresso).
Imported wines.
All drinks in cans or bottles.
Packed juices.

Medical Services
Hotel Doctor & Clinic (extra charge)
Hotel Doctor (our Business Partner) "on call" 24/7.
To ask for a Hotel Doctor, please call Guest Service Center (Ext. "0") from your room or please visit clinic during the opening hours 10:00 – 13:00 & 18:00 – 20:00 located in Amphoras Beach Hotel Lobby.

Your Insurance Company
To receive medical support and service, contact your Insurance Company by the number provided in your insurance documents. Our Reception Desk Agents will be happy to assist you

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Free Services

Housekeeping

- Room cleaning, bed linens and towels exchange will be done every second day, 09:00 – 17:00. If you would not like your room to be served, please display a "Do Not Disturb" sign outside of your room door.
- Bathroom amenities will be provided to your room in the day of your arrival and it will be replenished every day or upon request (once a day) if "Do Not Disturb" sign was displayed. To make a request, please call Reception (Ext. "0")

Sports & Leisure

Swimming Pool: 08:00 am – Sunset

- Sunbeds reservations is prohibited.

⚠ Only individuals in appropriate swimwear (nylon, lycra, Polyester) will be allowed to use the pool.

Water Slides: 10:00 am – – Sunset

- **Gym:** 10:00 - 18:00 At Amphoras Blu

Please, take your towel with you.
Showering in the gym is not allowed.

- **Table Tennis** (Ping-Pong) 09:00 – 00:00 Am

To get equipment (rackets and ball), contact Animation Team.

- **Billiard:** 10:00 - 22:00 (free)

To get equipment (Sticks and balls), contact Reception desk.

- **Tennis Courts**

To make a reservation and to get equipment (rackets and ball), please contact the Reception Desk of **Amphoras Beach.** (15$ per hour)**.**

padel court (15$ per hour)**.**), please contact the Reception Desk of **Amphoras Baech.**

Wi-Fi internet access

Free Wi-Fi internet access is available in the all area.
Wi-Fi password: **Amphoras (only At Reception)-- in the room without password**

Entertainment

Animation will provide daily entertainment program including:

- DAYTIME ACTIVITIES by the pool and on the beach
- Evening Shows: 21:00 - 23:00
- Daily sports activities, creative workshop, educational and animations events, Yoga, Hygiene lessons, Tournaments and competitions
- Daily Mini Disco 20:30-21:00

More detailed information you will find on the Information Boards or contact the Entertainment Manager by the Pool.

Other Paid Services

Laundry and dry-cleaning services
To order your laundry, please call Front Desk (Ext. "0") from your room. Your laundry will be delivered to your room next day, 12:00 - 18:00.

Limousine service and private transfer to the airport
Through our Business Partner. Please visit the Desk in the Lobby.

Diving & Water Sports
Through our Business Partner. Please visit the Diving Center located at the beach.

SPA & Beauty Salon
Through our Business Partner. Please visit the SPA Center located near the main Pool.

General Information

- To ensure a pleasant stay for all guests, towel cards are provided for exchanging pool towels during your stay.
-Sunbed reservations at the pool or beach are not allowed. Unattended items may be removed to ensure fair use for all guests.
-The hotel offers a free evening shuttle to Naama Bay (advance booking required at Reception).
-The hotel provides a free shuttle bus to the beach from the back gate (next to the Aqua Park swimming pool).
-Free access to Amphoras Blu Hotel beach and beach bar. (Access to Amphoras Beach Hotel is not available.)
-Check-in time: 14:00 / Check-out time: 12:00 noon.
-In case of late delivery of the room keys to Reception, it will be considered a Late Check-Out and will be charged according to the time of delay and the hotel price list.
-If you would like to extend your stay in the room after 12:00, Late Check-Out is available subject to hotel availability and against the following charges:
Until 15:00 – $25 / Until 18:00 – $35 / Until 20:00 – $55
For more details, please contact Reception

Contacts & Communication

For all questions, please contact the Guest Relations Department: from 9:00 to 17:00.
E-mail: grelation.aqua@amphorashotels.com
E-mail: res.aqua@amphorashotels.com
Reception Desk Ext."0".

N.B. The Resort reserves the right to amend or change the Formula including the dinning styles according to the operations needs and the occupancy levels.