ROOM & KEY CARD

When leaving the room the fridge remains active.

- Tea and coffee making facilities are replenished daily
- 1.5L bottle of water per person on daily basis
- Minibar: Please notice the minibar list in your room

SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibility for the loss of these. Please leave the safe open on departure day.

TELEPHONE

Please contact reception by dialling 3. Available 24/7.

RECEPTION

Our 24 hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

Check-in 14:00 pm, check-out 12.00 pm. Late check-out is subject to availability and with extra charge.

INTERNET

Please activate your Wi-Fi and choose JHG network – put your first name, then your room number and your email address in the appropriate fields.
Remember to turn off data roaming to avoid network charges from your operator.

POOL & BEACH AREA

Pool and beach towels are provided in your room for your convenience. Lost towel or card is at a charge of 15 Euro.

The reservation of sunbeds is not permitted, staff is authorised to remove items from sun loungers after extended periods of non-occupancy.

Cabana

50 euro or 60$ per room including per person one pizza ,one water, one soft drink and one fruit basket

LAUNDRY & DRY CLEANING

There is a laundry bag in the wardrobe, please fill out the laundry list with your items, the prices can be found in the laundry list.

ENVIRONMENTAL AWARENESS

We are extremely concerned of our environment and as such make great efforts to support in all spheres wherever possible.

RESTAURANTS & BARS

Main Restaurant

Breakfast	06:30-10:00
Lunch	12:30-14:30
Dinner	18:30-21:00

Lobby Bar

Drinks Service	24 hours

From 12:00am – 10:00, no alcohols

Pool Bar

Drinks Service	09:00-Sunset

Beach Bar

Drinks Service	09:00-Sunset
Late Breakfast	10:00-12:00
Food Court	12:30-17:00

Dress Code:

For dinner gentlemen are required to wear long trousers or smart tailored shorts, ladies to dress modestly.

A LA CARTE RESTAURANTS From 19:00-22:00

1 complimentary dinner per week in one of the following a la carte restaurants: Nino`s (Italian), Makai Tukai (Asian), Amaya (Indian), Sofra (Arabic) or Burger Bay.

Greek restaurant (Taverna) against charge.
Restaurants are located within the heart of Palmariva Bay. Please use the touch screen in the lobby.

Please make your reservation between 09:00-14:00

Allergies and dietary requirements - please notify Guest Relation Manager.

SERVICES

Free of Charge

- Upon request 1 day in advance book via reception:
  - Wake up call
  - Lunch/Breakfast box
  - Tennis court
  - Squash
- Billiard: 17:00-00:00
- Fitness Room: 07:00-19:00
- ATMs are located beside the main restaurant

Sport & Entertainment

- Various daytime activities 10:00-12:30 and 15:00-16:30
- Daily evening show acts and live performances

Please refer to info boards for a full breakdown.

Kids Club

Our Kids Club opens 10:00-12:30 and 15:00-16:30 for children from 4 to 12 y.o. Kids Disco at 20:30 in amphitheater.

Extra Charge

- Room service
- Minibar: Please notice the minibar list in your room
- Limousine service
- El Shisha Lounge located in Cairo Café from 18:00-00:00
- Doctor and Pharmacy
- Spa and Beauty Salon
- Diving center, surf center and water sports

TAKE CARE

- Avoid direct sunlight especially between 11:00-15:00. Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when exposed to the sun.
- Avoid sudden changes in temperatures (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature. Sudden temperature changes can cause health issues, please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookah / shisha in the room is not allowed.
- The use of third-party providers (e.g. shops, limousines, etc.) is at your own responsibility.